Accessible travel on CBD & South East Light Rail
Welcome to the CBD & South East Light Rail

The new L2 Randwick and L3 Kingsford Lines have been designed and built to be an accessible mode of transport and empower your independent travel. The L2 and L3 Lines include 19 stops between Circular Quay and Kingsford.

All light rail stops are accessible with level access between platforms and trams for people using wheelchairs, scooters, walking frames and prams. This means there is no step onto the tram.

Accessible features at stops

All 19 light rail stops on the L2 Randwick Line and L3 Kingsford Line are accessible.

Platform delineation for your safety

Platform edge delineation has been designed in accordance with Disability Standards for Accessible Public Transport (DSAPT) requirements for colour contrast and dimensions.

All light rail stops have tactile pavers to identify the platform edge. They also have directional tactile pavers that lead to a recommended boarding point on island and side platforms. This recommended boarding point will lead you to priority seating on board a tram.

Wheelchair waiting areas

Dedicated wheelchair waiting areas on each light rail platform are located adjacent to bench seats underneath canopies on stops. They have been identified using markers embedded in pavers. These waiting areas are positioned according to the accessible seating sections inside the trams.

Hearing loops

Public Information Displays on each platform will advise of next service arrival times with the capacity for audio announcements, service information or other operational messages.

In addition, all stops are equipped with Help Point and Hearing loop.

Help Points are within easy reach of customers who use wheelchairs and mobility scooters, and are consistently positioned on platforms for familiar access.

- Island platforms have one Help Point.
- Side platforms will have a Help Point on each one.

Hearing loops and Help Point signage has been designed in accordance with DSAPT and Australian Standards.
Ease of boarding and alighting

Customers do not need to request ramp deployment by the tram driver to board or alight services, as tram doors are level with stop platforms, with minimal gaps to comply with accessibility requirements.

Accessible boarding points on the trams are marked on the platforms using markers embedded in pavers.

Keeping you safe

There are over 120 CCTV cameras across the 19 stops on the L2 Randwick line and L3 Kingsford line, and 14 on each tram vehicle.

These are monitored by an operation control centre to ensure customers safety across the entire Sydney Light Rail network.

If you need assistance use the Help Point located at the stop

Anzac Parade at Moore Park stop

The pedestrian bridge over Anzac Parade at Moore Park stop will provide a safe and accessible route for nearby school students, sports fans and event-goers to the light rail stop. The bridge is accessible with lifts installed at either end.

Accessible features on-board trams

Each tram is composed of two coupled vehicles (67 metres in total), able to accommodate up to approximately 450 passengers. Each tram seats 120 passengers with dedicated spaces for extra priority seating.

Features on board include:

- Low floors.
- Four dedicated priority seating areas for wheelchairs and prams, which include a push button to request the attention of the driver to give you more time to alight if needed for exiting.
- Double doors, including sixteen indicated as priority doors for accessing and alighting, due to their proximity to on-board priority seating areas.

Service information and communication

On-board display screens provide travel information such as next stop, destination and interchange information.

Audio announcements inform passengers of upcoming stops.

Each vehicle is equipped with hearing loops.

Tram safety

Take care when crossing light rail tracks. Tracks can be slippery when wet. Always proceed straight over the tracks in your wheelchair. Do not stop on the tracks, as wheels can get stuck.

Keeping you safe while on-board

LED lights and a door obstacle detection system ensure the safety of boarding and alighting passengers.

In addition, on-board Emergency Help Points are located on each tram around each priority seating area.

- If you require urgent assistance, press and hold the button and the tram driver will respond as soon as they are able to do so safely.
- Drivers are able to communicate with the Operations Control Centre to request extra assistance if needed, including from the Police or emergency services.